

TRI-COUNTY SATELLITE T.V., INC. D/B/A ICONNECTYOU

SERVICE AGREEMENT

1. **Service.** This Service Agreement is between you and Tri-County Satellite T.V., Inc. d/b/a iConnectYou (together with any subsidiaries or affiliates providing your service, “we,” “us,” or the “Company”) and covers the service(s) (“Service”) and ancillary equipment (“Equipment”) you receive from the Company. Service accounts are assigned to customers only, and the customer signing below shall be treated as the account owner for all purposes. You are responsible for keeping all billing data with the Company up-to-date and accurate. Furnishing false data to the Company is grounds for immediate termination of Service and may subject you to civil or criminal liability.

2. **Terms and Conditions.** Your specific agreement for service (your “Agreement”) consists of and is governed by the provisions set forth herein, your application for Service (if any), your Proposal for Service (if any), the Terms and Conditions of Service (as applicable to each Service you have ordered), the Acceptable Use Policy (as applicable to each Service you have ordered) and your selected Service Plan or Service Package (as applicable to each Service you have ordered). By signing below, you affirmatively request Service and agree to comply with all of the applicable terms, conditions and provisions contained in your Agreement, Proposal for Service, and applicable Terms and Conditions of Service. In the event of default, you agree to pay the Company its reasonable damages, costs and expenses, including attorneys’ fees and collection agency fees, incurred in enforcing its rights or your obligations under your Agreement.

3. **Minimum Service Term and Service Commitment.** Your Agreement remains in effect for the **Contract Term** set forth in your Proposal for Service in connection with your selected Service Plan or Service Package. In the absence of any Contract Term or after any Contract Term has expired, you will receive service on a month-to-month basis until Service is terminated by you or canceled by the Company in accordance with your Agreement. Your Contract Term begins the date you activate the Service associated with your selected Service Plan or Service Package. **If Service is disconnected or canceled prior to the end of the applicable Contract Term, you agree to pay to Company, as liquidated damages and not as a penalty, an Early Termination Fee equal to one hundred percent (100%) of the Monthly Recurring Charges for each remaining month of the Contract Term, plus any unpaid Installation Fee, as set forth in your Proposal for Service based on your selected Service Plan or Service Package. The Company may adjust the Early Termination Fee to recover any discount, promotion, rebate, or other incentive offered at the time of your application for Service in consideration for your agreement to continue Service for the Contract Term.** Early Termination Fees, when applicable, are cumulative and in addition to any other charges or fees you may owe us and any fees or charges that we may charge upon disconnection of any Service in accordance with your Agreement. The full amount of any such charges shall be billed by the Company within thirty (30) days of termination or cancellation of Service and shall be paid by you within thirty (30) days of your receipt of such bill.

4. **Authorization to Conduct Credit Check.** In connection with your request or application for Service, the Company may, and you hereby authorize the Company to, conduct an investigation into your credit-worthiness, including obtaining one or more reports or ratings from an independent credit reporting or credit scoring agency. In addition, the Company may pursue collection for delinquent or unpaid amounts on your account and may report account delinquencies to credit reporting or credit scoring agencies.

5. **Deposit.** The Company may require a deposit for you to establish or keep one or more Service or Equipment. The deposit amount, the length of time Company holds the deposit and changes to the deposit amount are determined based on your credit and payment history and any applicable laws or regulations. If the Company requires a deposit for you to establish or keep any Service or Equipment, the Company will hold the deposit as partial guarantee of payment of your obligations under your Agreement. The Company may change the deposit at any time to reflect revised estimated monthly charges based upon your usage. A deposit may not be used to pay any bill (unless it is used to pay a final bill) or delay payment. Except as otherwise required by applicable law or regulations, the rate of interest on the deposit is subject to change, and the Company may mix deposits with other funds. If a Service is terminated for any reason, the Company may, subject to applicable law and regulations, apply your deposit toward payment of outstanding charges.

6. **Important Customer Information.** In addition to the terms and conditions set forth in this Service Agreement, your Service is subject to the application for Service, if any, the Proposal for Service if any, the Terms and Conditions of Service, any applicable Acceptable Use Policy and your selected Service Plan or Service Package, which you should read carefully before activating the applicable Service. For additional terms and conditions of Service, refer to your Service application, if any, Proposal for Service, if any, the Terms and Conditions of Service, the applicable Acceptable Use Policy and your selected Service Plan or Service Package, or speak with a Company customer service representative.

IMPORTANT: BY SIGNING BELOW, YOU AGREE TO COMPLY WITH ALL OF THE APPLICABLE TERMS, CONDITIONS AND PROVISIONS CONTAINED IN THIS SERVICE AGREEMENT, AND IN THE SERVICE APPLICATION, TERMS AND CONDITIONS OF SERVICE, ACCEPTABLE USE POLICY AND YOUR SELECTED SERVICE PLAN OR SERVICE PACKAGE. IF YOU DO NOT ACCEPT THESE TERMS, PLEASE NOTIFY US PRIOR TO INSTALLATION AND WE WILL CANCEL YOUR SERVICE.

Customer Signature: _____ Date: _____